## Alberta's Oil Sands Summit Edmonton, May 13 2009

Van Horne Institute



#### Introduction

CF Managing Movement: TransForce Inc: Oilsands experience: Challenges: Solutions:

# CF Managing Movement

- Customer demand created a need for diverse transportation solutions,
- CF Managing Movement developed and executed a strategy that:
  - Builds on the traditional strengths of the CFMM group of companies
- With the support of the parent company TransForce inc:
  - Acquired new and diverse assets to support the initiative
  - Developed in house resources to integrate the resources
  - Successfully completed and is currently executing significant energy operational / project transportation contracts





# CF Managing Movement

- 19 Individual operating divisions
- Annual revenues exceed \$550 million
- 68 service centers/locations
- 3000 units of rolling stock
- Calgary based corporate office



Less than Truckload









**Truckload** 





Logistics







**Oilfield Services On Road** 









**Oilfield Services Off Road** 









A TransForce Company



- CF Managing Movement driven by:
  - Customer
  - Team members
  - Safety
  - Service

#### Transforce

- Over 75 individually managed companies
- Annual revenues in excess of \$2 B
- Over 4500 power units
- Over 12,000 team members
- Montreal based corporate office

# Oil Sands Experience

### Oilsands Experience

- Historic involvement within the energy/mining community.
- CFMM companies with major operations in the oil sands region :
  - Westfreight
  - McMurray Serv U,
  - UTL Transportation Services
  - Canadian Freightways Ltd
  - Byers Transportation Services
  - Rebel
  - Universal Contract Logistics (UCL)

#### Oilsands Experience

- Operations include:
  - Multiple scheduled daily runs,
  - Van, deck, expedited, specialized, over dimensional,
  - Air to ground coordination and logistics
  - Global multi mode coordination and logistics
  - Warehouse and preservation,
  - Marshalling yards
  - Pipe storage and inventory management facilities.
- Preferred integrated corporate carrier status for a number of major oil sands operations.

### Oil Sands Challenges

- Oilsands much like conventional "Oilpatch" is impacted on the large scale by:
  - Global commodity supply and demand based price fluctuations
    - (\$35.00 /bbl lows 140.00 /bbl highs)
  - Environmental and safety issues
  - Qualified and capable human resources.

- Due to scope and concentration of oil sands operations, it faces the additional challenges of:
  - Increased direct competition for skilled manpower and general labor
  - Inflated pressures on local operating space and facilities
  - Lack of available/affordable land for development
  - Overburdened local infrastructure

# Solutions

- Successful operations will have:
  - Acceptance and understanding of the challenges
  - Development of strategies that provide solutions to address the challenges
  - Committed execution of those strategies

- Operating in the region requires strategies that address:
  - Local manpower
  - Regional Manpower

#### Local manpower

- Quality of life balance
  - Consistent work schedules
  - remove the commute to site
  - employee depth to accommodate personal time
- Competitive wage and benefit packages
  - Premiums for cost of living,
  - Work volumes that provide overtime options
  - Opportunity to develop personal goals

- Regional Manpower
  - Drivers remain loyal to:
    - Companies that do not compromise safety
    - Provide consistent miles
    - Provide competitive wage and benefit packages
    - Provide a balance of work and personal time

- Control schedule times/runs for off peak hours
- Support regional employees with local services/ facilities to provide:
  - local support for challenge resolution
  - on site local knowledge
  - Local cartage access to "keep them moving"
  - Depth of employees to accommodate personal time.

#### **Local Operating Space and Facilities**

- Example LTL divisions:
  - consolidation of similar operations into the same facility.
  - Loading strategies that utilize equipment to maintain load factor while allowing for direct to customer loading to relieve local facility door pressure
  - Scheduled linehaul runs coordinated between divisions to match local capabilities.
  - Utilization of origin (Edmonton) for off site freight consolidations and volume control.

- Oil sands regions need to accelerate land release to accommodate:
  - New modern facilities
  - Continued viable growth opportunities
  - Increased attraction for long term investment.

#### Infrastructure Pressure



- Reduce truck traffic in the commute windows,
  - Coordination of needs between customer and local operations to maximize unit utilization
  - Scheduled runs before, between and after daily commute.

- Customer specific example:
  - Oil Sands Operation site schedules:
    - reduction of site runs
    - removal of trucks from commute windows
    - scheduled arrivals for site control
    - reduced exposure creates positive safety impact
    - cost effective

### Summary

- Partnership planning, coverage and reliability are required to:
  - Optimize asset utilization
  - Control the asset, control the result
  - Provide flexibility to accommodate "demand planning requirements"
  - Eliminate the transactional thought process
  - Support planned Infrastructure investment

 Communication and coordination of efforts between all stakeholders leads the way to safe and effective resolution of Oilsands transportation challenges!

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