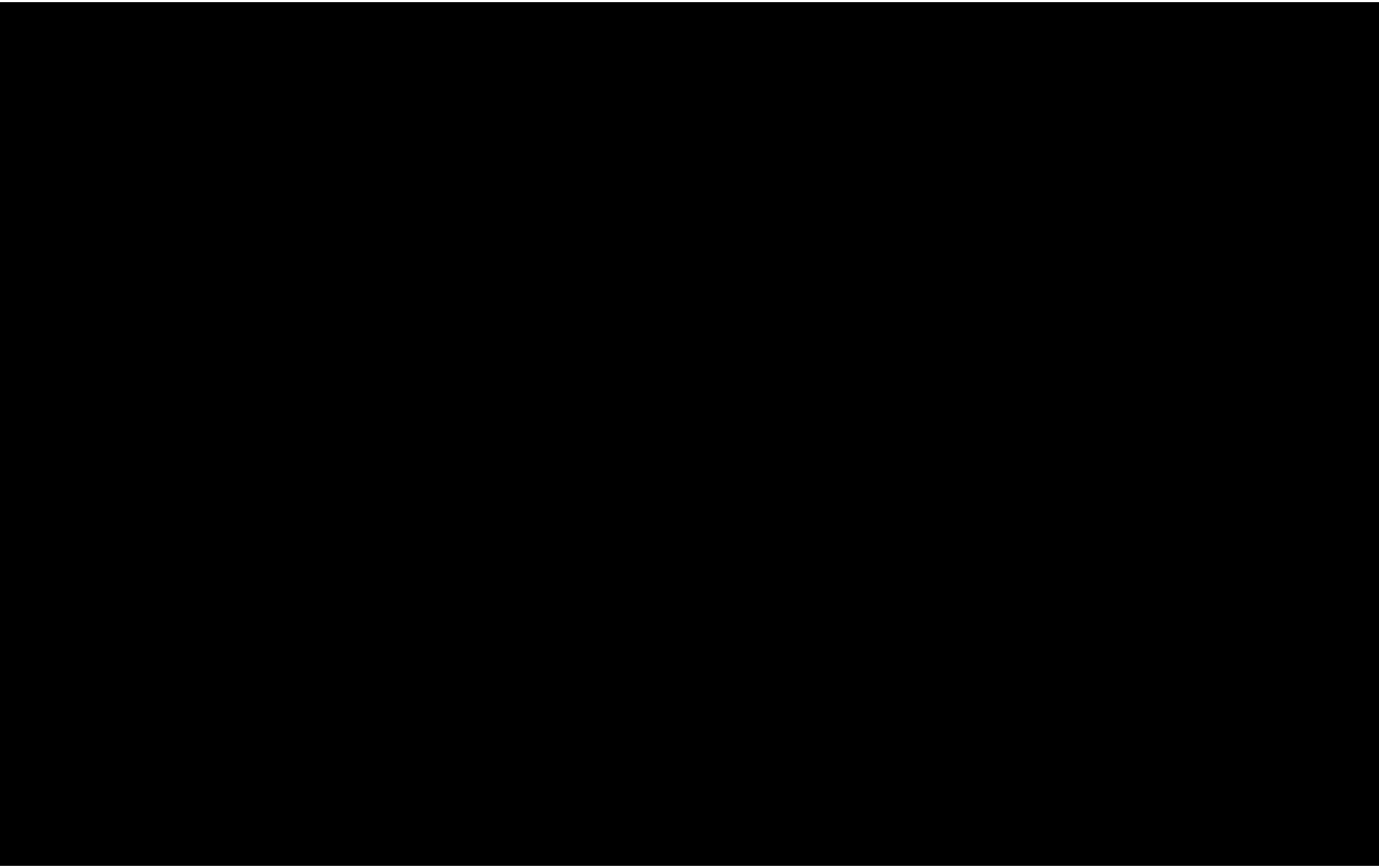
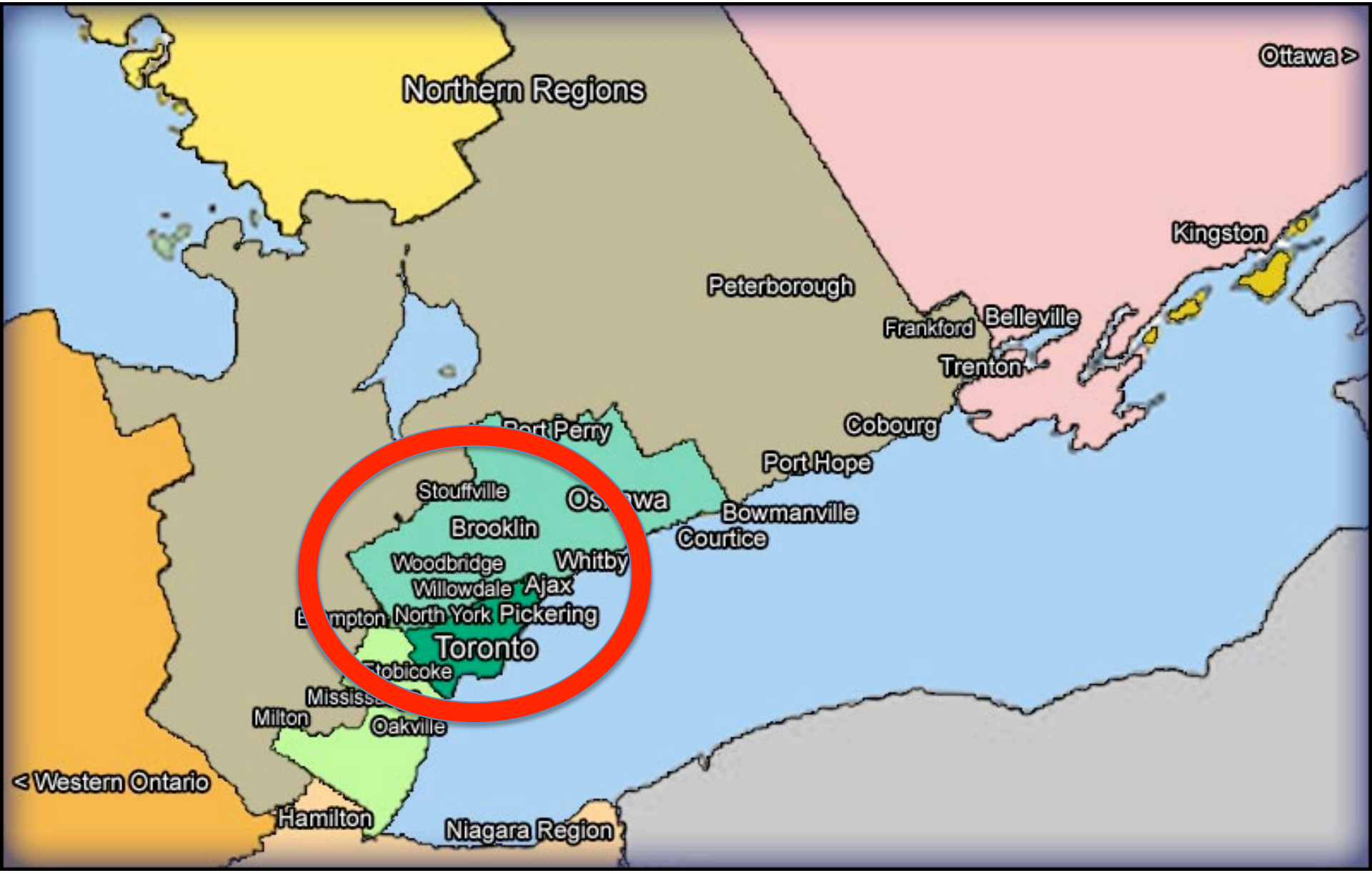
You Can't Lead From Behind:

Bringing proven leadership to a 144 character world.

@sdaparatus




Northern Regions
Ottawa >
Kingston
Peterborough
Frankford
Belleville
Trenton
Cobourg
Port Perry
Port Hope
Stouffville
Bowmanville
Brooklin
Courtice
Woodbridge
Whitby
Willowdale
Ajax
North York
Pickering
Toronto
Milton
Oakville
< Western Ontario
Hamilton
Niagara Region

“Normal” Business Continuity

- Planning for a UNPREDICTED Event
- Business Continuity planning is what companies and organizations do to stay in business!
- How we do it should be one of our core competencies!

Pandemic Business Continuity

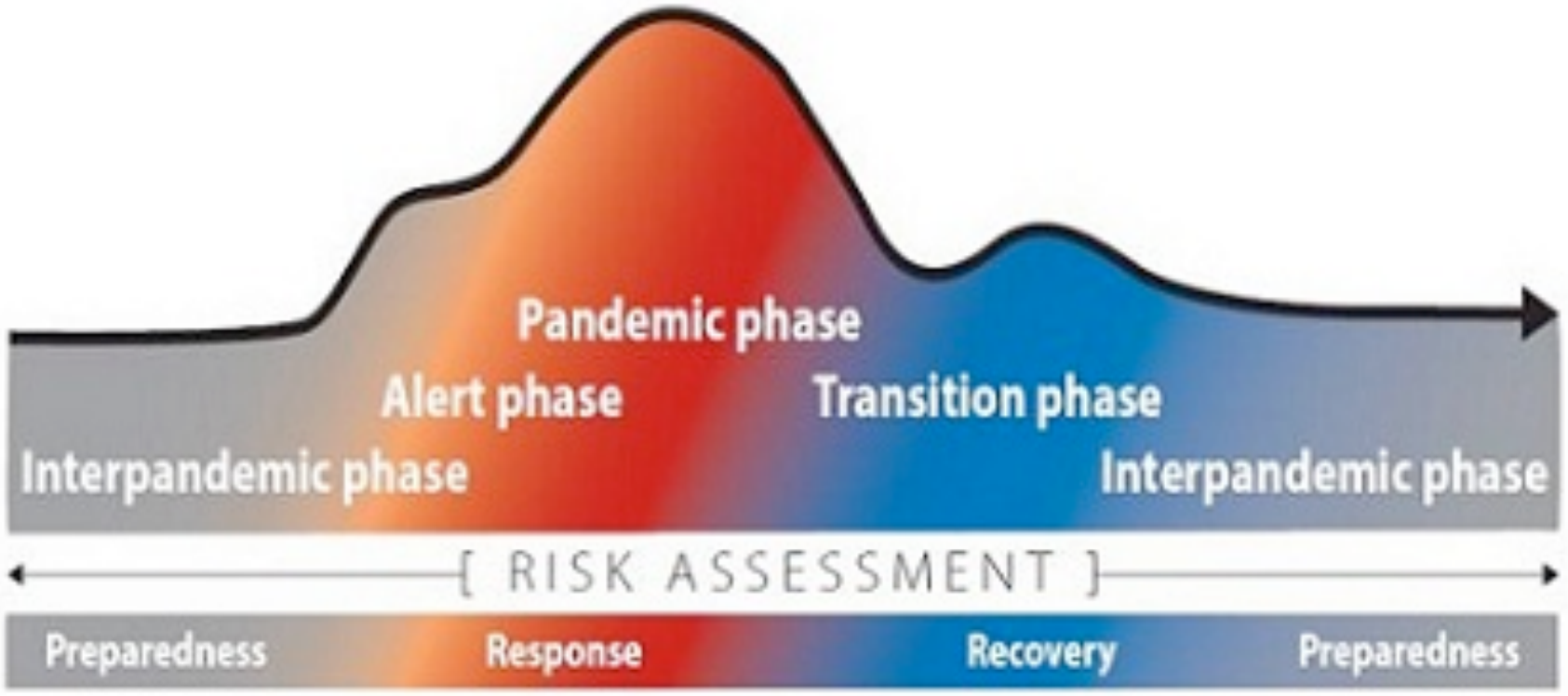
- Planning for a PREDICTED Event, only timing is in question:
  - Entire community affected – Social Disruption
  - Broad Society affected – border and travel disruption
  - Long-term (2 – 6 months)
  - Several waves
  - Supply chain & customer base disrupted
  - Ability to transfer work across staff & locations
  - Social distancing - telecommuting

acchhooo!
very funny Dave!

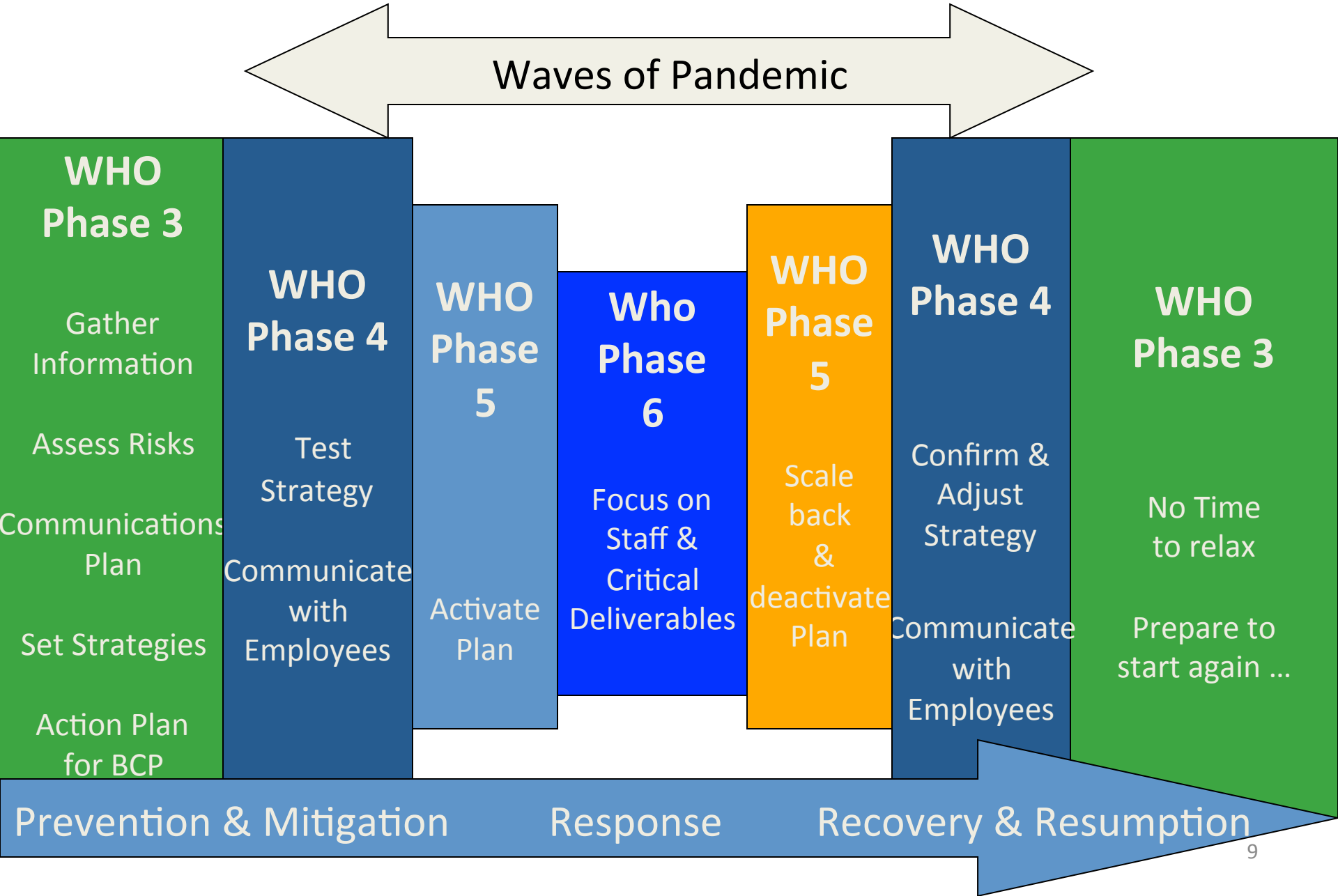
WHO Pandemic Phases

Inter-pandemic phase New virus in animals, no human cases	Low risk of human cases	1
	Higher risk of human cases	2
Pandemic alert New virus causes human cases	No or very limited human-to-human transmission	3
	Evidence of increased human-to-human transmission	4
	Evidence of significant human-to-human transmission	5
Pandemic	Efficient and sustained human-to-human transmission	6

Pandemic Phases



WHO Phases


Waves of Pandemic
WHO Phase 3
Gather Information
Assess Risks
Communications Plan
Set Strategies
Action Plan for BCP
WHO Phase 4
Test Strategy
Communicate with Employees
WHO Phase 5
Activate Plan
Who Phase 6
Focus on Staff & Critical Deliverables
WHO Phase 5
Scale back & deactivate Plan
WHO Phase 4
Confirm & Adjust Strategy
Communicate with Employees
WHO Phase 3
No Time to relax
Prepare to start again …
Prevention & Mitigation
Response
Recovery & Resumption

Set Strategies

- Identify the stakeholders
- Identify who is responsible
- Identify what is insurable

Set Strategies

- Identify and plug the big holes first
- For each hole, identify and apply the best value solutions
- How?

Issues that will come up

- the constant “CNN” grind
- the “Y2K” Affect
- internal competition for resources
- “Chicken Little”
- How much RISK can you tolerate?
- How much can you actually reduce that RISK?
- What budget can you get?

Final Thoughts

As with Electricity

When Dealing With A Pandemic

Always Remember Rule #1

Never

Ever

Ever

Ever

Lick It!